Top 12 Things to Remember for

EASIER



number



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Look for people attending Church by themselves.

number 2



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number 3



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What is the win?
Guests having a great
time & bringing a friend
the following week after
Easter.

number 4



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What do you do when you have nothing to do?

- Pray
- Look
- Fix

number 5



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Stay with a problem until it is solved.

number 6



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Concerns, questions, and emergencies.

Scan here to access your OCC Campus Directory!



FAQs & Service Times: visitonecc.com/easter

Top 12 Things to Remember for





number 7



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Preparing for Easter:

- Pray for Spiritual Next Steps
- Pray for our Lead Pastor
- Pray and Prepare Yourself for Service
- Pray Against the devil

number (



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Safety, Sickness, Hazards, Sensory Needs (Sound or others)

Report Immediately to your Campus Safety Contact

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How to Assist 1st & 2nd Time Guests:

- Take them to Guest Central or get their connect card & take to Guest Central immediately.
- Sit with them during their service experience if they are alone.



number 10



number 11



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Overflow Protocol:

• Give up your seat.

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Volunteer Solutions:

 Connect with Volunteer Leads

number 12



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How to Handle Negative Guest Experiences:

• Bless them with an OCC gift card.

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